

Cut Phone Costs

Q: What Networks do you work with? A: We can provide your calls through the following networks: BT, COLT, Cable & Wireless/Energis, Uniworld, Opal and Frontier. All have many different tariffs, billing and support options available.

Q: Why do you supply so many different Network options? A: To give choice and flexibility. Our reputation and size of our existing customer base gives us premier business partner status with most networks. You will enjoy better service than if you were to deal direct.

Q: Surely I'd get a better deal if I went to the networks directly? A: Not at all. The networks are keen to maximise your spend with them, whereas, we are focused on saving your business money. Our premier business partner status ensures you will be serviced and supported by quality support teams should faults ever develop.

Q: Are my Savings guaranteed? A: We offer a guaranteed saving commitment if we have been able to fully audit previous bills etc.

Q: Who do I contract with? A: You will have a contract with the chosen network supplier. We provide these contracts for you to authorise.

Q: Do you offer bigger savings on long term contracts? A: There are incentives for 3 and 5 year contracts. We strongly advise that you agree to no more than a 3 year contract. There is so much competition the tariffs change regularly.

Q: If the tariffs change so regularly, can I have a monthly renewable contract? A: Yes you can, however, any savings are likely to be lost in excessive monthly administration.

Q: What happens after I sign? A: We work with the chosen network to ensure all paperwork is entered as clean orders. Installation dates are agreed with you for a mutually convenient time. Most of the time you will not even notice we have changed your network provider

About the Author

We offer the best possible service when it comes to [telephone switchboard](#) and [hosted voip](#). For more information please go to <http://www.simplisity.co.uk/>.

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